

LEADING VIRTUAL TEAMS

Remain agile and collaborative with your virtual team



OVERVIEW

ARE YOU A LEADER, SUPERVISOR OR MANAGER OF A VIRTUAL TEAM?

This 1-day course will help you to:

- ✓ **Examine your current practices**
- ✓ **Explore what good looks like**
- ✓ **Develop a plan for how you can achieve effective working patterns with your virtual, home worker and on site teams.**

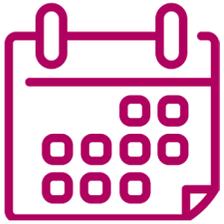
The skills required to lead effectively in our environment are rapidly evolving as the world of work changes faster than ever. Flexibility was the number one thing that employees wanted before the pandemic, and overnight more employees started to work remotely.

Many companies have teams dispersed over different geographies; now the additional demands of also managing team members who work from home will remain a long term option.

This increased level of flexibility will require new approaches to leading teams. It's essential to adapt in order to remain agile and collaborative, to maintain performance standards and service or production goals.



DELIVERY



1-day
in class or remote
via our Live Virtual
Classroom



Suitable for anyone
leading a team that
works virtually



Receive a certificate
of attendance
accredited by the
CQI/IRCA



Learn from wherever you are

We've engineered our entire learning portfolio to ensure you get the same great learning experience whether you join us in class or virtually.



The Live Experience

Presented live by our in-house expert consultants using a whole host of exciting virtual tools.



Group Work with your Peers

Our breakout rooms, whiteboards and facilitated exercises enable you to work as a team wherever you are.



What Our Customers Say...

“This is a really important topic – great training”

“Really liked the breakout sessions and exercises”



CONTENT

CURRENT STATE

- How we manage to work with remote teams, time zones and locations
- What works well and not so well

FUTURE STATE

- What effective and efficient virtual working would look like
- How do we communicate effectively?
- How do we run our team meetings?
- How do we know how the business is performing?
- How do we review remotely?
- How do we do process confirmation so we can make decisions with data?
- What tools and techniques might we use?

PLANNING

- Building and maintaining a virtual team to drive success
- Resource planning and management
- Implementing huddles
- Utilising virtual dashboards
- Action Management
- Process Performance Management



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